Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)

90% 30 Day

99.5% 60 Day

Claim Types

For the Month Ended

Clean Claims

All Claims Compliance?

AMERIGROUP Tennessee, Inc. Region(s): Middle			Middle Only	
All	1/31/2011	99%	100.0%	YES
All	2/28/2011	99%	99.7%	YES
All	3/31/2011	100%	99.9%	YES
All	4/30/2011	99%	99.9%	YES
All	5/31/2011	99%	99.9%	YES
All	6/30/2011	97%	99.9%	YES
All	7/31/2011	100%	99.9%	YES
All	8/31/2011	99%	100.0%	YES
All	9/30/2011	99%	100.0%	YES
All	10/31/2011	99%	99.9%	YES
All	11/30/2011	99%	100.0%	YES

TennCare Contractual Requirements and TCA 56-32-126(b)

90% 30 Day

99.5% 60 Day

Claim Types

For the Month Ended

Clean Claims

All Claims Compliance?

Delta Dental of Tennessee, Inc.

Region(s): All

Dental	1/31/2011	92%	99.6%	YES
Dental	2/28/2011	95%	98.6%	NO
Dental	3/31/2011	84%	98.6%	NO
Dental	4/30/2011	89%	100.0%	NO
Dental	5/31/2011	91%	100.0%	YES
Dental	6/30/2011	100%	100.0%	YES
Dental	7/31/2011	99%	100.0%	YES
Dental	8/31/2011	100%	100.0%	YES
Dental	9/30/2011	94%	98.9%	NO
Dental	10/31/2011	93%	100.0%	YES
Dental	11/30/2011	91%	99.9%	YES

TennCare Contractual Requirements and TCA 56-32-126(b)

90%

99.5%

30 Day

60 Day

Claim Types

For the Month Ended

Clean Claims

All Claims Compliance?

DentaQuest of Tennessee, LLC (formerly Doral Dental Tennessee, Inc.)

Region(s): All

Dental	1/31/2011	100%	100.0%	YES
Dental	2/28/2011	100%	100.0%	YES
Dental	3/31/2011	100%	100.0%	YES

TennCare Contractual Requirements and TCA 56-32-126(b)

90%

99.5%

30 Day

60 Day

Claim Types

For the Month Ended

Clean Claims

All Claims Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

AmeriChoice

Region(s): East - Risk Contract

NO	99.2%	97%	1/31/2011	All
YES	99.8%	99%	2/28/2011	All
YES	99.9%	99%	3/31/2011	All
YES	99.9%	99%	4/30/2011	All
YES	99.9%	100%	5/31/2011	All
YES	100.0%	100%	6/30/2011	All
YES	99.9%	99%	7/31/2011	All
YES	100.0%	100%	8/31/2011	All
YES	100.0%	99%	9/30/2011	All
YES	99.9%	100%	10/31/2011	All
YES	99.8%	99%	11/30/2011	All

TennCare Contractual Requirements and TCA 56-32-126(b)

90% 30 Day

99.5% 60 Day

100.0%

99.9%

YES

YES

Claim Types

ΑII

ΑII

For the Month Ended

Clean Claims

100%

99%

All Claims Compliance?

UnitedHealthcare Plans of the River Negion(s): Middle	Valley, Inc.		AmeriChoice	:
All	1/31/2011	97%	99.3%	NO
All	2/28/2011	99%	99.8%	YES
All	3/31/2011	99%	100.0%	YES
All	4/30/2011	100%	99.9%	YES
All	5/31/2011	100%	99.7%	YES
All	6/30/2011	100%	100.0%	YES
All	7/31/2011	99%	100.0%	YES
All	8/31/2011	100%	100.0%	YES
All	9/30/2011	99%	99.9%	YES

10/31/2011

11/30/2011

TennCare Contractual Requirements and TCA 56-32-126(b)

90% 30 Day

99.5% 60 Day

Claim Types

For the Month Ended

Clean Claims

All Claims Compliance?

UnitedHealthcare Plans of the River Valley, Inc.

AmeriChoice

Region(s): West

NO	99.0%	97%	1/31/2011	All
YES	99.7%	99%	2/28/2011	All
YES	99.9%	99%	3/31/2011	All
YES	99.9%	100%	4/30/2011	All
YES	99.9%	100%	5/31/2011	All
YES	100.0%	100%	6/30/2011	All
YES	100.0%	100%	7/31/2011	All
YES	100.0%	100%	8/31/2011	All
YES	100.0%	99%	9/30/2011	All
YES	99.9%	100%	10/31/2011	All
YES	99.9%	100%	11/30/2011	All

TennCare Contractual Requirements and TCA 56-32-126(b)

90%

99.5%

30 Day

60 Day

Claim Types

For the Month Ended

Clean Claims

All Claims Compliance?

Volunteer State Health Plan, Inc., d/k Region(s): East Risk Contract	o/a BlueCare		BlueCare	
All	1/31/2011	93%	99.9%	YES
All	2/28/2011	97%	99.9%	YES
All	3/31/2011	98%	99.9%	YES
All	4/30/2011	99%	99.9%	YES
All	5/31/2011	99%	100.0%	YES
All	6/30/2011	99%	100.0%	YES
All	7/31/2011	99%	99.9%	YES
All	8/31/2011	98%	100.0%	YES
All	9/30/2011	94%	99.9%	YES
All	10/31/2011	88%	95.5%	NO
All	11/30/2011	95%	100.0%	YES

TennCare Contractual Requirements and TCA 56-32-126(b)

90%

99.5%

Claim Types For the Mont

30 Day
For the Month Ended Clean Claims

60 Day
All Claims Compliance?

	Claim Types	1 of the Month Linded	Olean Claims	All Claims	Compliance:
Volunteer Stat Region(s): Wes	•	c., d/b/a BlueCare		BlueCare	
	All	1/31/2011	93%	99.9%	YES
	All	2/28/2011	98%	99.9%	YES
	All	3/31/2011	99%	99.9%	YES
	All	4/30/2011	99%	99.9%	YES
	All	5/31/2011	99%	99.9%	YES
	All	6/30/2011	99%	100.0%	YES
	All	7/31/2011	99%	99.9%	YES
	All	8/31/2011	98%	99.9%	YES
	All	9/30/2011	94%	99.9%	YES
	All	10/31/2011	90%	97.1%	NO
	All	11/30/2011	96%	100.0%	YES

TennCare Contractual Requirements and TCA 56-32-126(b)

90% 30 Day

99.5% 60 Day

Claim Types

For the Month Ended

Clean Claims

All Claims Compliance?

Volunteer State Health Plan, Inc., d/b Region(s): All		TennCare Se	elect	
All	1/31/2011	92%	99.7%	YES
All	2/28/2011	96%	99.8%	YES
All	3/31/2011	98%	99.9%	YES
All	4/30/2011	99%	99.9%	YES
All	5/31/2011	98%	99.8%	YES
All	6/30/2011	99%	99.9%	YES
All	7/31/2011	97%	99.8%	YES
All	8/31/2011	96%	99.9%	YES
All	9/30/2011	93%	99.8%	YES
All	10/31/2011	88%	95.9%	NO
All	11/30/2011	96%	99.9%	YES